
ADA POLICY AND PROCEDURE

TRANSFER ASSISTANCE

In accordance with Title III of the Americans with Disabilities Act (ADA), Sonrava Health and its affiliated brands do not discriminate on the basis of disability in the provision of its medical services. To ensure that individuals with a disability are provided equivalent service, whether by appointment or on a walk-in basis, Sonrava Health will make reasonable modifications to its policies, practices, or procedures when necessary to provide its medical services to individuals with disabilities, unless such modifications would fundamentally alter the nature of its medical services.

When a patient with a mobility impairment or other disability seeks assistance with transferring to imaging equipment or examination tables, Sonrava Health will safely assist the patient to transfer. Sonrava Health staff will first ask the patient exactly what type of assistance he or she needs, and how he or she prefers to be assisted in order to provide a safe and effective transfer.

Sonrava Health staff have been and will continue to be trained in proper transfer techniques, and will use staff, adjustable equipment (where available), or patient lifts, when appropriate, to assist an individual with a mobility impairment or other disability to transfer to imaging equipment or examination tables.

Sonrava Health may refer an individual with a disability to another provider, if that individual is seeking, or requires, treatment or services outside of Sonrava Health's area of specialization, and if, in the normal course of Sonrava Health's operations, Sonrava Health would make a similar referral for an individual without a disability who seeks or requires the same treatment or services.